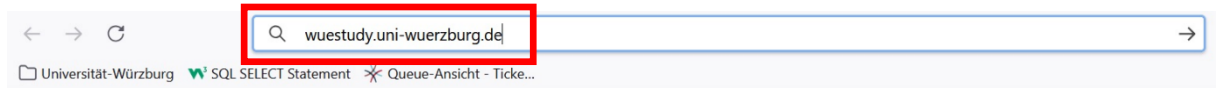


Students and employees: Log in to the WueStudy Portal

- 1) This video tutorial will show you how to log in to the WueStudy portal as a student or employee and what to do when you are having problems logging in.

To go to the WueStudy portal, type the URL
'wuestudy.uni-wuerzburg.de'
into the address bar of your browser.



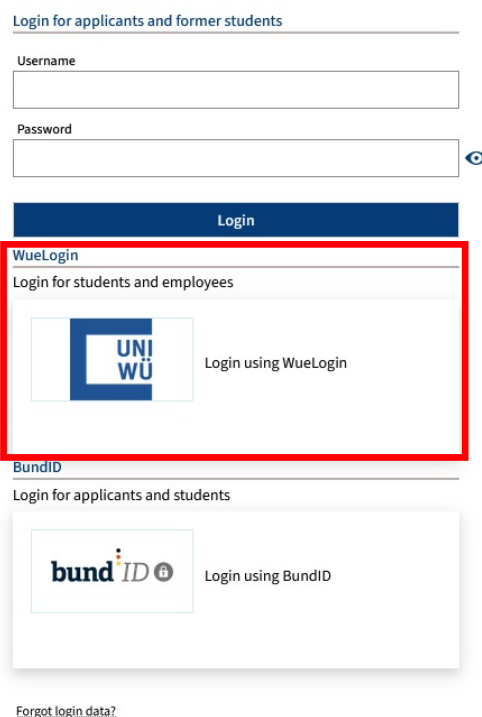
- 2) You will have to log in to the WueStudy portal to use WueStudy as a student or employee of JMU Würzburg.
Go to the WueStudy portal page and click 'To login' in the top right-hand corner.



- 3) As soon as you have been enrolled, you will have to log in through WueLogin with your university email address and password.
Two-factor authentication will be required to log in.
To find out how to set up and use multi-factor authentication, go to:
<https://www.rz.uni-wuerzburg.de/en/services/jmu-account/mfa/students/>

Click 'WueLogin for students and employees'.

[Login](#)

A screenshot of the WueStudy login page. The page has a white background with a blue header. Below the header, there are three main login sections. The first section is titled 'Login for applicants and former students' and contains 'Username' and 'Password' input fields, a 'Login' button, and a 'WueLogin' section. The 'WueLogin' section is highlighted with a red rectangular box and contains the text 'Login for students and employees' and a button with the UNI WÜ logo and the text 'Login using WueLogin'. Below this is a 'BundID' section titled 'Login for applicants and students' with a 'bund ID' logo and the text 'Login using BundID'. At the bottom of the page, there is a link that says 'Forgot login data?'.

Please enter your university email address and your user-selected password.



Sign in

erika.mustermann@stud-mail.uni-wuerzburg.de

Next



@uni-wuerzburg.de

Enter password

••••••••

Use your face, fingerprint, PIN, or security key instead

Sign in

Login to JMU services via WueLogin with multi-factor authentication (MFA).

Infos about

[WueLogin](#)

[Multi-Faktor-Authentifizierung](#)

Password reset

For details on terms of use, information security, privacy policy and accessibility, please visit our [Microsoft 365 main page](#).

Login to JMU services via WueLogin with multi-factor authentication (MFA).

Infos about

[WueLogin](#)

[Multi-Faktor-Authentifizierung](#)

Password reset

For details on terms of use, information security, privacy policy and accessibility, please visit our [Microsoft 365 main page](#).

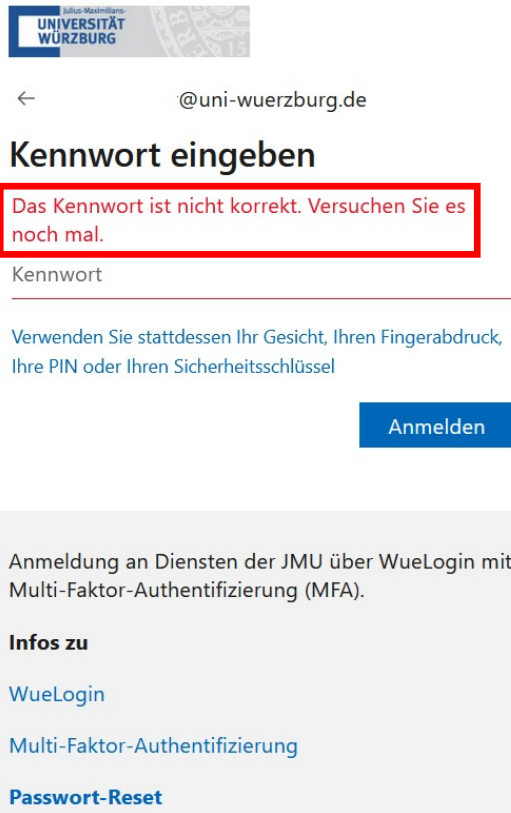
If you are already logged in to another JMU portal, e.g. WueCampus, you are also automatically logged in to WueStudy and won't have to log in again.

If you are having any issues with WueLogin, please contact the IT support team at our Information Technology Centre at: it-support@uni-wuerzburg.de

Upon successful login, you will be taken to this page. To view your user details, click the person icon in the top right-hand corner.

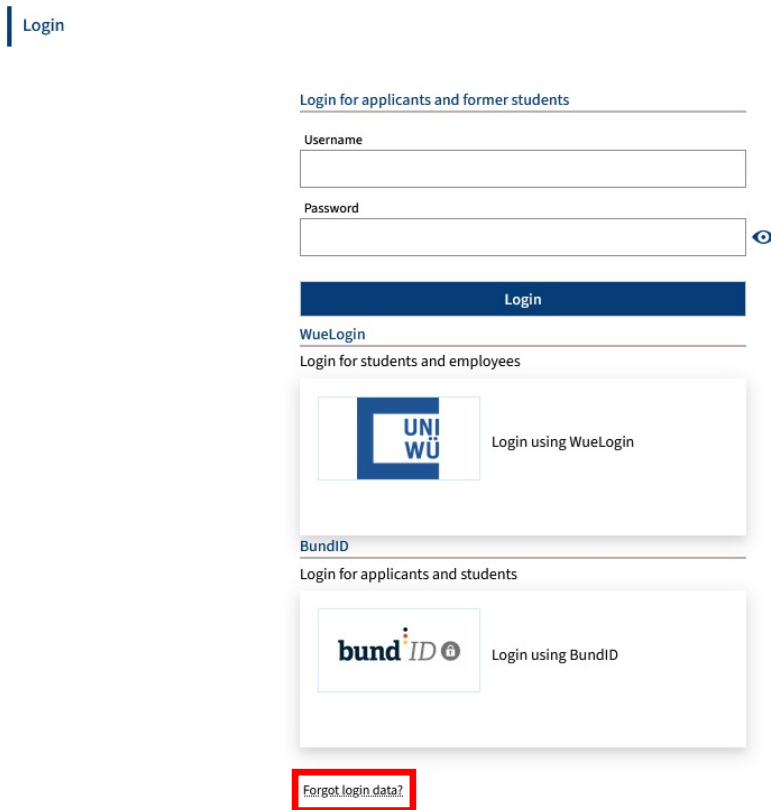
The screenshot shows the WueStudy user interface. The top navigation bar includes 'Home', 'My studies', 'Courses', 'Profile', and 'Links'. The main content area is divided into several sections: 'Study planner', 'My achievements', 'Schedule', 'Student services', 'Search for courses', 'Show university course catalog', 'My courses and assessments', 'WueCampus', 'Help', 'WueAddress', 'Registrable examinations', and 'E-Mail'. A user profile dropdown menu is open in the top right corner, showing the user's name 'Erika Mustermann', their role 'Student University of Würzburg', and their matriculation number '1712918'. A red arrow points to the person icon in the top right corner of the page.

4) If your login attempt failed, you will get an error message.



The screenshot shows the login page for the University of Würzburg. At the top left is the university logo. Below it is a back arrow and the email address '@uni-wuerzburg.de'. The main heading is 'Kennwort eingeben'. A red-bordered box highlights the error message: 'Das Kennwort ist nicht korrekt. Versuchen Sie es noch mal.' Below this is a password input field labeled 'Kennwort'. Underneath, there is a link to use alternative login methods: 'Verwenden Sie stattdessen Ihr Gesicht, Ihren Fingerabdruck, Ihre PIN oder Ihren Sicherheitsschlüssel'. A blue 'Anmelden' button is positioned to the right. A grey box at the bottom contains information about MFA and links for 'Infos zu WueLogin', 'Multi-Faktor-Authentifizierung', and 'Passwort-Reset'.

Make sure you entered your university email address and password correctly. You may have CAPS LOCK on or may have made a typo. If this is not the cause of the problem, click 'Forgot login data?'.



This screenshot shows the login page with several sections. At the top is a 'Login' link. Below it is a section for 'Login for applicants and former students' with fields for 'Username' and 'Password' (with a visibility toggle). A blue 'Login' button is below. The next section is 'WueLogin' for 'students and employees', featuring a 'UNI WÜ' logo and the text 'Login using WueLogin'. Below that is the 'BundID' section for 'applicants and students', with a 'bund ID' logo and 'Login using BundID'. At the bottom, a red-bordered box highlights the 'Forgot login data?' link.

- a) If you lost your university email address, please check the 'Rechenzentrum-Blatt' document that you have been sent. If you lost this document, search WueAddress (<https://wueaddress.uni-wuerzburg.de>) for your email address or contact the Information Technology Centre.

b) If you lost your password, click 'Forgot password for JMU account' and 'password' and then 'Password reset'.

UNIVERSITY OF WÜRZBURG

[🏠](#) > [STUDYING AT JMU](#) > [ONLINE-SERVICE](#) > [PORTAL JMU-ACCOUNT APPLICATION](#)

Portal JMU-Account Application

Here you will find information about creating the JMU account and various problems. Only with your JMU account you can apply or enroll in a degree program. Only with a fully activated JMU account you can use WLAN, WueCampus, VPN, the e-mail service and other services.

Show all / Hide all

▶ [Apply for a JMU account for application and enrollment as a student](#)

▼ [Forgot password for JMU account](#)

Reset your [🔗 password](#)

▶ [Forgot user name for JMU account](#)

▶ [Notice for the receipt of our e-mails, especially for GMX and web.de e-mail addresses](#)


Enter your user name/user identifier or university email address and date of birth and then click 'Submit'. An email with instructions on how to proceed will then be sent to your personal email address.

Password Reset

You can reset your password here. Please enter your user identifier or university e-mail address and birthday. An email with further instructions will be sent to your private (external) e-mail address.

Further information can be found at our [help page for password resets](#).

If the reset link in the e-mail sent by this form does not work, you can redeem the PIN manually [here](#).

 Password Reset

User Identifier or University E-Mail Address

Birthday

Jan ▼ 1 ▼ 2000 ▼